

Consumer Complaint Form

The HBA's role with a consumer complaint is to attempt to foster communication with current HBA members, which may lead to a satisfactory solution. The HBA's role is not one of arbitrator, mediator or judicial review. We do not have the power to mandate a solution. Our goal is to keep the line of communication open between the consumer and the current HBA member.

All consumer complaints must be in writing.

Please fill out the information below and email a copy to Tracy Chiesa at ChiesaT@hbastl.com or mail a copy to HBA Complaints, 10104 Old Olive St. Rd., St. Louis, MO 63141.

****All fields below are required!***

Today's Date:

Submitter Information (person submitting the complaint)

Your Name:

Street Address:

City:

State:

Zip:

Email Address:

Company Information (company being charged)

Company Name:

Complaint: